

OSX

OUTSOURCING SUMMIT & EXPO

PROGRAMME OUTLINE

| | |
|----------------------|-------------|
| Registration Open | from 9.30am |
| Exhibition Area Open | from 9.30am |
| Conference Starts | 10.00am |
| Lunch | 12.30pm |

| DAY ONE | BPO Conference | ITO Conference |
|---------|--|------------------------------|
| 10.00am | Future of Work / Future Skills / Recruitment (FOW) | Internet of Things (IOT) |
| 10.30am | Future of Work / Future Skills / Recruitment (FOW) | Internet of Things (IOT) |
| 11.00am | Break | Break |
| 11.30am | Keynote Speaker | Disruption (DIS) |
| 12.00pm | Keynote Speaker | Disruption (DIS) |
| 12.30pm | Lunch | Lunch |
| 2.00pm | Sourcing Location Strategy (LOC) | Keynote Speaker |
| 2.30pm | Sourcing Location Strategy (LOC) | Keynote Speaker |
| 3.00pm | Break | Break |
| 3.30pm | Robotics / AI (ROB) | Digital Transformation (DIG) |
| 4.00pm | Robotics / AI (ROB) | Digital Transformation (DIG) |
| 4.30pm | Brexit (BRX) | Homeworking (HW) |
| 5.00pm | Festival / Networking | Festival / Networking |
| 6.00pm | Close | Close |

| DAY TWO | BPO Conference | ITO Conference |
|---------|----------------------------|-----------------------------------|
| 10.00am | Legal / Contracting (LEG) | Cyberthreat / Cybersecurity (CYB) |
| 10.30am | Legal / Contracting (LEG) | Sell Your Captive (SYC) |
| 11.00am | Break | Break |
| 11.30am | Keynote Speaker | Blockchain (BC) |
| 12.00pm | Keynote Speaker | Cryptocurrencies (CRY) |
| 12.30pm | Lunch | Lunch |
| 1.30pm | Marketing Innovation (MAR) | Keynote Speaker |
| 2.00pm | Marketing Innovation (MAR) | Keynote Speaker |
| 2.30pm | Break | Break |
| 3.00pm | Cloud (CLO) | Smart Cities (CIT) |
| 3.30pm | Big Data (DATA) | Smart Cities (CIT) |
| 4.00pm | Close | Close |

| Key |
|--|
| Future of Work / Future Skills / Recruitment (FOW) |
| Sourcing Location Strategy (LOC) |
| Disruption (DIS) |
| Blockchain (BC) |
| Internet of Things (IOT) |
| Brexit (BRX) |
| Cryptocurrencies (CRY) |
| GDPR (GDP) |
| Legal / Contracting (LEG) |
| Marketing Innovation (MAR) |
| Robotics / AI (ROB) |
| Digital Transformation (DIG) |
| Cyberthreat / Cybersecurity (CYB) |
| Smart Cities (CIT) |
| Cloud (CLO) |
| Big Data (DAT) |
| Homeworking (HW) |
| Sell Your Captive (SYC) |

CHANGING THE WAY THE WORLD DOES BUSINESS

17-18 October 2018 ExCeL London

www.osx-expo.com